

AGENDA FOR

LICENSING AND SAFETY PANEL

Contact:: Nicole Tilly, Democratic Services
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To: All Members of Licensing and Safety Panel

Councillors : P Adams, N Bayley, I Bevan, J Grimshaw, R Hodgkinson, D Jones (Chair), G Keeley, J Kelly, O Kersh, A McKay, Sarah Southworth, J Walker and S Wright

Dear Member/Colleague

Licensing and Safety Panel

You are invited to attend a meeting of the Licensing and Safety Panel which will be held as follows:-

Date:	Thursday, 19 January 2017
Place:	Meeting Rooms A & B - Town Hall
Time:	7.00 pm
Briefing Facilities:	If Opposition Members and Co-opted Members require briefing on any particular item on the Agenda, the appropriate Director/Senior Officer originating the related report should be contacted.
Notes:	

AGENDA

1 APOLOGIES FOR ABSENCE

2 DECLARATIONS OF INTEREST

Members of the Licensing and Safety Panel are asked to consider whether they have an interest in any of the matters on the agenda, and if so, to formally declare that interest.

3 MINUTES *(Pages 1 - 8)*

The minutes of the last meeting, held on 21 December 2016 are attached.

4 PUBLIC QUESTION TIME

Questions are invited from members of the public present at the meeting on any matters for which this Panel is responsible.

Approximately 30 minutes will be set aside for Public Question Time if required.

5 OPERATIONAL REPORT *(Pages 9 - 12)*

A report by the Assistant Director (Localities) is attached.

6 APPLICATION TO REMOVE A LICENCE CONDITION RELATING TO A DOG CRECHE *(Pages 13 - 38)*

A report from the Assistant Director (Localities) is attached.

7 URGENT BUSINESS

Any other business, which by reason of special circumstances, the Chair agrees may be considered as a matter of urgency.

8 EXCLUSION OF PRESS AND PUBLIC

To consider passing the appropriate resolution under section 100 (A)(4) of the Local Government Act 1972 that the press and public be excluded from the meeting during consideration of the following item of business since it involves the likely disclosure of the exempt information stated.

9 APPLICATIONS FOR HACKNEY CARRIAGE/PRIVATE HIRE DRIVERS' LICENCES *(Pages 39 - 44)*

A report by the Assistant Director (Localities) is attached.

Minutes of:	LICENSING AND SAFETY PANEL
Date of Meeting:	21 December 2016
Present:	Councillor D Jones (in the Chair), Councillors: P Adams, N Bayley, J Grimshaw, I Bevan, R Hodgkinson, G Keeley, J Kelly, O Kersh, A McKay, Sarah Southworth, J Walker and S Wright
Apologies for absence:	-
Public Attendance:	There were no members of the public in attendance

Councillor Bevan left the meeting at 8:30 pm.

LSP.XXX DECLARATIONS OF INTEREST

There were no declarations of interest raised in relation to any items on the agenda.

LSP.XXX MINUTES

Delegated decision:

That the Minutes of the Licensing and Safety Panel meeting held on 15 November 2016, be approved as a correct record and signed by the Chair.

LSP.XXX PUBLIC QUESTION TIME

There were no questions raised under this item.

LSP.XXX OPERATIONAL REPORT

The Assistant Director (Localities) submitted a report advising Members on operational issues within the Licensing Service.

The report set out updates in respect of the following issues:

- Pre-application assessments – The Licensing Manager informed the Members that assessments are continuing to be undertaken by the Adult Learning team. From 28 October until 2 December 2016, 30 assessments have been carried out, of which 27 passed, 3 failed with none failing to attend. The general feedback from candidates has been largely positive and there have been no complaints or disagreements when a candidate has been unsuccessful.

The two suppliers who have been authorised to undertake the pre-requisite driving assessments are Defensive Driver Training and Mitchells. The feedback from the Defensive Driver Training examiners was that the standard of the drivers who pass is very

Licensing and Safety Panel, 21 December 2016

good with only a few minor errors, with a 76% pass rate of the candidates that attended.

Mitchells have carried out around 150 Driving Test Assessments for the Greater Manchester Authorities, of which a number have been for Bury Council. The pass rate of these tests is around 50 to 60% but there is not a figure specifically for the candidates of Bury Council.

- The Licensing Unit Manager explained that in relation to the Immigration Act 2016, Licensing Service staff has recently attended training in relation to the new provisions around preventing illegal working in the private hire vehicle and taxi sector. With effect from 1 December 2016, the provisions in the 2016 Act prohibit all Licensing Authorities across the UK from issuing to anyone who is disqualified by reason of the immigration status and other immigration safeguards into the existing Licensing regimes across the UK. The Licensing Service is currently amending their procedures to comply with the requirements of the Act.

It was agreed:

That the report be noted.

LSP.XXX URGENT BUSINESS

There was no urgent business reported.

LSP.XXX EXCLUSION OF THE PRESS AND PUBLIC

Delegated decision:

That in accordance with Section 100(A)(4) of the Local Government Act 1972, the press and public be excluded from the meeting during consideration of the following items of business since it involved the likely disclosure of information relating to individuals who hold Licences granted by the Authority or Applicants for Licences provided by the Authority.

LSP.XXX SUSPENSION/REVOCATION OF A HACKNEY CARRIAGE/PRIVATE HIRE DRIVER'S LICENCE

(E)

1. The Licensing Unit Manager presented a report submitted by the Assistant Director (Localities) on the proposed suspension/revocation of a Private Hire Driver's Licence.

Licence holder 31/2016 attended the meeting and was accompanied by his daughter. The Chair outlined the procedure to be followed and the Licensing Unit Manager read the report, which was accepted by the Licence Holder. This explained that on 4 May 2016 the licence holder was granted a Private Hire Vehicle Licence in relation to a Volkswagen Passat which was approximately 3 years and 8 months old from the

date of first registration. The vehicle was subjected to an initial vehicle inspection by the Council's examiner at Bradley Fold, Bury. At this time the Licence Holder was advised that the vehicle had passed the test and was handed a written advice by the examiner advising that the front tyre treads were low and that the rear tyre inner edges were worn. It also advised the Licence Holder of the date and time of the vehicles next interim test.

On 2 November 2016 the Licence Holder failed to attend an interim test at Bradley Fold test Centre, with the vehicle, resulting in the Private Hire Vehicle Licence being suspended as a matter of routine. The Private Hire Vehicle Licence plates were returned to the Licensing Service on 14 November 2016 and a new test appointment was made for the following day, at which the vehicle failed the inspection with a total of 8 faults, of which 6 were MOT defined faults. All 4 tyres were found to be below the legal tread limit, 2 being so bad that the wire construction chords which lie below the rubber were visible.

In response the Licence Holder and Licence Holder's daughter explained that following the test on 4 May 2016 all 4 tyres on the vehicle had been changed but had driven over 11,000 miles since then. The Licence Holder stated that the faults found in relation to the tyres on 14 November were due to the tracking on the vehicle. It was explained that the Licence Holder had been a taxi driver since 1993 but this year had had a number of personal problems. The Licence Holder's sister had passed away in Pakistan and his wife has recently been unwell and had been in hospital and that the Licence Holder himself has not been well. He had forgotten to check the tyres and it was a genuine mistake and he was sorry. The Licence Holder stated that he had the car serviced in August and the tyres had been checked then. The Licence Holder produced a receipt for the purchase of the tyres and also a reference.

Delegated decision:

After carefully considering the written report, oral statements from the Licence Holder and his daughter, taking into consideration written evidence and the character reference and taking into account the Council's Convictions Policy and Guidelines, pursuant to the Local Government (Miscellaneous Provisions) Act 1976, the Panel resolved, unanimously, **to revoke the licence.**

The Panel noted that the Licence Holder had been a licensed driver for over 20 years, but he had provided no detail as to any regular checks on the vehicle or any explanation as to why he had not noticed the state and condition of the tyres or any issues with the tracking. He could not produce any service history for the vehicle. It was further noted that the Licence Holder had ignored the warning light on the vehicle regarding the tyre pressures and had continued to drive the vehicle for private hire after its licence had been suspended.

The Panel felt that public safety is paramount and that the Licence Holder had shown little regard as to the wellbeing of passengers by

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allowing the vehicle to fail on such serious faults. The Licence Holder had been a driver since 1993 and should be more aware of the importance of the maintenance of a vehicle being used to carry the travelling public.

In the circumstances the Panel felt that the Licence holder was not a fit and proper person to be a Private Hire driver within Bury.

The Licence Holder was notified of the right to appeal to the Magistrates' Court within 21 days.

2. Licence holder 32/2016 attended the meeting and was unaccompanied. The Chair outlined the procedure to be followed and the Licensing Unit Manager read the report, which was accepted by the Licence Holder. This explained that the Licence Holder has been the holder of a Hackney Carriage and then a Private Hire vehicle licence in relation to a Peugeot Expert 8 seater vehicle, since the vehicle was transferred to him on 29 November 2013. The vehicle had failed two consecutive periodic vehicle inspections on 1 June 2015 and 7 December 2015 with more than 3 MOT defined faults on each occasion and therefore on 8 June 2016 the vehicle was placed on two interim tests during the subsequent 12 month period, in accordance with the Council's policy. On the same date, the vehicle failed its annual renewal inspection with 13 MOT defined faults being identified. The Licence Holder was before the Licensing and Safety Panel for failing to maintain his vehicle between the last 4 periodic vehicle inspections.

The Licence Holder was given the opportunity to address the Panel and he accepted his responsibility for the vehicle and its maintenance and that it was his fault the vehicle had failed inspections. He explained that he had not used good garages and mechanics and unfortunately he has had a lot of personal issues to deal with. He stated he has 6 children and he lives with his elderly parents whose health is not very good. He explained he is the sole provider for all his family and that his daughter, who has special educational needs, has had the transport from home to school stopped by the Council which is adding further pressure on him and his family.

The Licence Holder explained he has had spent between £10,000 and £12,000 on the vehicle, the engine replaced in the vehicle twice, had 2 new gear boxes and 3 clutches and that the vehicle has been very problematic since he took it in 2013. He has been travelling to Sheffield to use a mechanic who has replaced the engine but unfortunately the garage he has used locally has not been up to standard. The Licence Holder stated that he has a number of documents and receipts for the work undertaken but he failed to bring them to the meeting as he did not feel they would be relevant.

The Licence Holder stated he had spent a great deal on the car but had only paid £5,500 for the vehicle in the first instance. The vehicle was now completely roadworthy and had passed the latest inspection. He would never knowingly drive a vehicle that was not safe for the public to travel in and he will be replacing the vehicle in the New Year. This had

been a very difficult time for the Licence Holder, knowing he would be before the Licensing and Safety Panel and with his personal circumstances at home.

The Licence Holder brought a reference from his employer which explained he was a valued member of their team and was a regular driver for the firms schools contract.

Delegated decision:

After carefully considering the written report, oral statements from the Licence holder, taking into consideration the written statement and character reference and pursuant to the Local Government (Miscellaneous Provisions) Act 1976, the Panel resolved, unanimously, **to admonish the Licensee as to future conduct and to take no further action.**

The Panel noted that the licence holder had been a Hackney Carriage Driver since 2004 and a Private Hire Driver since 2013 and there have been no complaints against him. The Panel also took into consideration the personal circumstances of the Licence Holder and noted the fact that he was the main provider for his family and showed genuine remorse. The Chair stressed the Panel's concerns as to the serious nature of the issues identified and the importance of maintaining the vehicle to a high standard and that it was up to the driver to ensure their vehicle was of that standard which is required by Bury Council to guarantee the safety of the public.

APPLICATIONS FOR HACKNEY CARRIAGE/PRIVATE HIRE DRIVERS' LICENCES

(E) The Licensing Unit Manager presented a report submitted by the Assistant Director (Localities) regarding applications for Public/Private Hire Vehicles Drivers' Licences.

The Applicants were invited to attend the meeting for separate hearings and the Chair outlined the procedure to be followed. The Applicants were invited to address the Panel separately on their applications and any matters referred to in the Officer's report.

1. Applicant 33/2016 attended the meeting and was unaccompanied. The Licensing Unit Manager read the report, which was accepted by the Applicant. This explained that the Applicant had been convicted of driving a motor vehicle with excess alcohol on 4 November 2011 at Coventry District Magistrates' Court and was disqualified from driving for 18 months and fined £20 with £80 costs.

The Applicant addressed the Panel and explained that he was a single Father of a 10 year old daughter, with a lot of responsibility to provide for her. He currently works night shifts but to drive a Private Hire vehicle would allow him to work hours that suited him to be able to care for his daughter. The Applicant explained that he had also attended a DVLA drink/driving course and his licence had therefore been restored to him after 12 months. He further stated that he no longer drank,

particularly as he took his responsibilities for caring for his daughter very seriously.

Delegated decision:

The Panel carefully considered the written report and the oral representations made by the Applicant and taking into account the Council's Conviction Policy and Guidelines, in accordance with the Local Government (Miscellaneous Provisions) Act 1976 the Panel determined that Applicant 33/2016 was a fit and proper person and resolved to **grant the application for a Private Hire Driver's Licence.**

The Panel noted that although a serious matter, the conviction was over 5 years ago and there had been no further convictions since that time. The Panel also acknowledged the Applicant's personal circumstances and that he was remorseful for his actions.

2. Applicant 34/2016 attended the meeting and was unaccompanied. The Licensing Unit Manager read the report, which was accepted by the Applicant. This explained that the Applicant had previously held a Private Hire drivers licence, which had expired on 17 November 2016. He subsequently submitted a new application and declared he had been convicted at Manchester and Salford magistrates' Court on 11 March 2016 for driving with no insurance (IN10), committed in November 2015. The Applicant had his DVLA Licence endorsed with 6 penalty points and was fined £175.

The Applicant then addressed the Panel and explained that he had been randomly stopped by Police in Bury Town Centre. When asked by the police what he was doing, he had openly explained that he was transporting food from a takeaway business. The Applicant stated that he had gone to collect food for his family from a friend's takeaway business and his friend had asked him to deliver some food on his way home and help him out, as it was a very busy night. He stated that he did not realise that his own vehicle insurance did not cover him for this purpose and that as it was classed as commercial/business use, he required additional insurance. When advised by the police that he was not insured, his vehicle was seized and he had to pay for its return.

When asked why the conviction had not previously been declared to the Council during the period of the Applicant's previous licence, the Applicant explained that he had forgotten about the conviction as he has had a stressful time as his wife is a cancer patient.

Delegated decision:

The Panel carefully considered the written report and the oral representations made by the Applicant and taking into account the Council's Conviction Policy and Guidelines, in accordance with the Local Government (Miscellaneous Provisions) Act 1976 the Panel determined that Applicant 33/2016 was a fit and proper person and resolved to **grant the application for a Private Hire Driver's Licence.**

The Panel accepted the Applicant's explanation that he did not realise his insurance would not cover him and he appeared genuinely remorseful for this conviction. It noted that the vehicle he was driving at

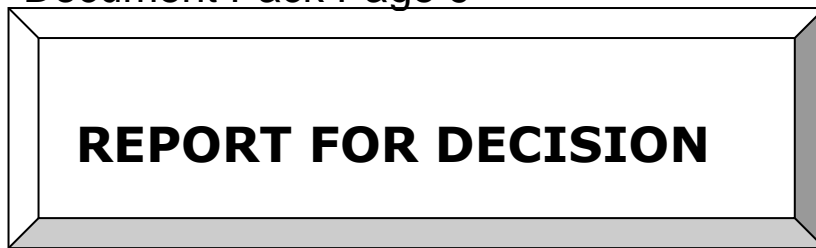
the time did have insurance, albeit not for the purpose it was being driver for. It further noted that he had previously been a licensed driver for over 10 years without complaint or conviction. There had also been no further convictions since the one in question.

COUNCILLOR D JONES

CHAIR

(Note: The meeting started at 7.00 pm and finished at 9.30 pm)

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DECISION OF:	LICENSING & SAFETY PANEL
DATE:	19th JANUARY 2017
SUBJECT:	OPERATIONAL REPORT
REPORT FROM:	ASSISTANT DIRECTOR (LOCALITIES)
CONTACT OFFICER:	M BRIDGE
TYPE OF DECISION:	N/A – Report for information only
FREEDOM OF INFORMATION/STATUS:	This paper is in the public domain
SUMMARY:	A report to advise members on operational issues within the licensing service.
IMPLICATIONS:	
Wards Affected:	N/A
Scrutiny Interest:	Internal Scrutiny Panel

1.0 BACKGROUND

1.1 The report advises Members on operational issues within the licensing service.

2.0 PRE-APPLICATION ASSESSMENTS

2.1 Further to the last meeting of the Licensing and Safety Panel. The Licensing Service can confirm that the assessments are continuing to be undertaken by the adult learning team. From the 2nd December 2016 until the 4th January 2017 there has been 12 assessments carried out. Of the 12 assessments that were booked, 10 passed, 2 failed and 0 failed to attend.

3.0 LICENSING HEARINGS REVIEW

3.1 Greater Manchester Police, in their capacity as an interested party, submitted an application for a review of the Premises Licence in respect of PICS, 30/32 Market Street, Bury. Representations were received by the Licensing Service from 3 other interested parties during the representation period.

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On the 10th May 2016, the Panel considered the merits of the case and in accordance with its duties and in light of the relevant policy and guidance unanimously resolved the following modifications to the premises licence:

a. The Supply of alcohol – For consumption on & off the premises:

Monday – Sunday	11.00 – 03.00hrs
Bank holidays	11.00 – 03.00hrs

b. The Provision of Regulated Entertainment comprising:

Recorded music:

Monday – Sunday	11.00 – 03.00hrs
Bank holidays	11.00 – 03.00hrs

c. Performance of live music:

Monday – Sunday	11.00 – 01.00hrs
Bank holidays	11.00 – 01.00hrs

d. Provision of late night refreshment:

Monday – Sunday	23.00 – 03.00hrs
Bank holidays	23.00 – 03.00hrs

e. The Opening hours of the premises:

Monday – Sunday	11.00 – 03.00hrs
Bank holidays	11.00 – 03.00hrs

f. Last admittance

Monday – Sunday	02.00hrs
Bank holidays	02.00hrs

g. Door staff employed at Pics Bar Limited will be members of the Approved Contractor Scheme.

Councillor Jones reminded the DPS and the Licence Holder of the conditions of the existing Premises Licence in respect of the operation of effective CCTV which states:

The premise is to operate an effective CCTV system which is to be maintained in good working order at all times the premises is open for business. The type of system and the number / positioning of cameras is to be agreed in liaison with the police. The location of cameras will be recorded on the plan attached to the licence. The recording medium (e.g. discs / tapes / hard drive etc) and associated images are to be retained and securely stored for a minimum period of 22 days and are to be made available to the police / Authorised Officers of the Licensing Authority upon request. The premises licence holder or designated premises supervisor [delete as necessary] is to provide the police with the contact details of at least two members of staff (or other person(s)) who are trained and familiar with the operation of the equipment so that, at the expense of the premises licence holder, they are able to check that the

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equipment is operating properly and that they are able to provide copies of recorded data upon request and within no more than 12 hours from the time of the request. The premises licence holder or the Designated Premises Supervisor must notify the licensing office or the Police in the event of CCTV breakdown or malfunction as soon as is reasonably practicable and in any event within 24hrs. The licence holder appealed the decision to the Magistrates Court.

The Magistrates Court heard the appeal as outlined by the premises licence holder's representative on the 26th and 27th September 2016. The decision was announced on the 6th December 2016, they decided to allow the appeal and the hours of the premises are now:

a. The Supply of alcohol – For consumption on & off the premises:

Monday – Sunday	11.00 – 04.00hrs
Bank holidays	11.00 – 03.00hrs

b. The Provision of Regulated Entertainment comprising:

Recorded music:

Monday – Sunday	11.00 – 04.00hrs
Bank holidays	11.00 – 03.00hrs

c. Performance of live music:

Monday – Sunday	11.00 – 02.00hrs
Bank holidays	11.00 – 01.00hrs

d. Provision of late night refreshment:

Monday – Sunday	23.00 – 04.00hrs
Bank holidays	23.00 – 03.00hrs

e. The Opening hours of the premises:

Monday – Sunday	11.00 – 04.00hrs
Bank holidays	11.00 – 03.00hrs

f. Last admittance

Monday – Sunday	03.00hrs
Bank holidays	03.00hrs

Members will note that the Magistrates after considering the evidence at the appeal still imposed a condition of last entry of 3.00am albeit different to the condition imposed by the Licensing and Safety Panel of last admittance of 02.00.

Contact Details:

M Bridge
Licensing Unit Manager
3 Knowsley Place
Duke Street
Bury
BL9 0EJ Tel: 0161 253 5209 Email: m.bridge@bury.gov.uk

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REPORT FOR DECISION

DECISION OF:	LICENSING & SAFETY PANEL
DATE:	19th JANUARY 2017
SUBJECT:	CONDITIONS RELATING TO A DOG CRECHE
REPORT FROM:	ASSISTANT DIRECTOR (LOCALITIES)
CONTACT OFFICER:	MR M BRIDGE
TYPE OF DECISION:	COUNCIL
FREEDOM OF INFORMATION/STATUS:	This paper is in the public domain
SUMMARY:	This report relates to a request from a licence holder to remove a condition from his Animal Boarding Establishment licence.
OPTIONS & RECOMMENDED OPTION	<ul style="list-style-type: none"> • Remove condition 28 from the licence • Refuse to remove Condition 28 from the licence
IMPLICATIONS:	
Corporate Aims/Policy Framework:	Do the proposals accord with the Policy Framework? Yes No
Statement by the S151 Officer: Financial Implications and Risk Considerations:	There are no specific issues from the report other than potential costs/risks associated with legal appeals
Statement by Executive Director of Resources:	The cost of the licensing function are funded through the fees and charges levied by the Council. There may be additional costs if appeals are lodged with the Magistrates and Crown Courts.
Equality/Diversity implications:	Yes No (see paragraph below)
Considered by Monitoring Officer:	Under the legislation the Council is required to determine applications. The report is in accordance with the appropriate legislation.

Wards Affected:	All
Scrutiny Interest:	Overview and Scrutiny Panel

TRACKING/PROCESS

DIRECTOR:

Chief Executive/ Strategic Leadership Team	Executive Member/Chair	Ward Members	Partners
Scrutiny Committee	Committee	Council	

1.0 BACKGROUND

1.1 The Animal Boarding Establishment Act 1963 is the relevant legislation which relates to the boarding of dogs and cats. The Council has specific conditions which relate to Kennels, catteries and boarding of animals at domestic premises.

1.2 On 12th October 2010, the Licensing & Safety Panel considered and approved licence conditions relating to dog crèches in order to give more specific control in this growing market area. A copy of the conditions are attached at Appendix 1. This report is specifically concerned with Condition 28 which states as follows:

'Full males, bitches in season and puppies under six months of age must not be boarded with other dogs'.

1.3 Bury Council adopted this particular condition in order to ensure the safety of all dogs attending a crèche. If a pup was to sustain any damage or injury inflicted by an older dog, then the responsibility would rest with the licence holder for accepting a pup under 6 months old.

2.0 REQUEST TO REMOVE CONDITION 28 FROM THE LICENCE

2.1 Mr Millington has held a licence under the Animal Boarding Establishment Act for a dog crèche since 1st September 2016.

2.2 On 12th December 2016, the licensing Service received a request from Mr Luke Millington, Managing Director of Stay N Play Doggy Day Care, Unit 1 Dale Industrial Estate, Phoenix Way, Radcliffe, M26 1AD to remove condition 28 from the Animal Boarding Establishment Licence. Mr Millington states that after receiving several complaints and discussing his views with several veterinary professionals it has come to his attention that enough is not being done to include puppies in socialisation period to prevent them from becoming shy, nervous or even aggressive when put in certain situations when older. Thus indicating that the licence condition is obstructing the social learning and

development of puppies from a young age. A copy of the letter is attached at Appendix 1.

2.3 Mr Millington has sent a number of letters of support from Registered Veterinary Nurses and members of the public. He has also sent qualifications for both himself and his staff which he believes will indicate that he and his staff are competent and experienced. The qualifications that are most relevant to his request are the following:-

- Dog Behaviour and training
- Animal Psychology

Copies of the letters of support and qualifications are attached at Appendix 2.

3.0 CONCLUSION

3.1 Members are asked to consider the request from Mr Millington.

List of Background Papers:-

Dog crèche conditions

Written request from Mr Millington and supporting documentation.

Contact Details:-

Mr M. Bridge

Licensing Office

Town Hall

Bury

BL9 OSW

Telephone: 0161 253 5209

Email: m.bridge@bury.gov.uk

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Stay N Play Doggy Day Care
Unit 1 Dale Industrial Estate
Phoenix Way
Radcliffe
M26 1AD

RE: Clause 28 of the 'Animal Boarding Establishment Act 1963' – (Puppies under six months' of age must not be boarded with other dogs).

Dear Michael Bridge (Head of Licencing),

I write to you with regards to the above and would like to request that the above condition be reviewed and removed from our Animal Boarding Establishment Licence.

After several complaints from awaiting customers and discussing my views with several veterinary professionals it has come to our attention that enough is not being done to include puppies in the socialization period to help prevent them from becoming shy, nervous or even aggressive when put in certain situations when older. Thus indicating that the licence condition is obstructing the social learning and development of puppies from a young age.

Within this letter of request, I will be discussing why we believe that Stay N Play Doggy Day Care should have this condition removed from our license.

Firstly, the most crucial part of a dogs learning and development is learnt within the first 12 – 26 weeks of a puppies' life. The reason for this is: that during the first few months of a puppies' life it is vital that they encounter a wide variety of new and different experience's. This will then help to shape and make a big difference to the dog's future character and temperament whilst around other dogs.

In addition, puppies' which have been allowed the time to socialize within a controlled environment will result in becoming a friendlier and approachable adult dog which not only enjoys the company of adult humans but also other dogs of all shapes, sizes, ages, breeds and so on.

Unit 1 Dale Industrial Estate,
Phoenix Way,
Radcliffe,
M26 1AD

Tel: 07716928281
Web: www.staynplaydoggydaycare.co.uk
Email: staynplaydoggydaycare@hotmail.com
FB: @staynplayddc

Moreover, it is vital that the puppies are not only introduced to new dogs but also new handlers such as the ones at Stay N Play Doggy Day Care. Stay N Play offers a fun, safe and stimulating environment for dogs of all shapes and sizes etc. We believe that we can give the care and attention needed for new puppies which join our pack and allow them to enjoy day care in a safe and controlled environment.

Like human children, puppies are not born with the social skills that they require. The term 'socialization' is the learning process that a puppy must undergo in order to learn key life skills to ensure that it is happy and confident within its environment, and can communicate effectively within its social group.

Within Stay N Play we believe that we have ample members of employees to meet the needs of all dogs and to meet the required dog to human ratio. We also have multiple rooms on site which allow us to be able to segregate and slowly re-integrate back in to the pack. We can use these facilities provided for the use of nervous/anxious and to slowly introduce puppies into the main pack. Having the space on site allows us to be able to not only the above but to also segregate any dogs which may be causing a nuisance or becoming overly boisterous.

Within our current pack we have a 4-year-old tea cup Chihuahua, which is of a similar size to a rat and a Labrador aged 5 months waiting to start which is of a similar size to a British Bull Dog. How can we justify or determine why one of these dogs should be allowed with a far greater risk of safety (Chihuahua) yet the other not to be allowed? We believe that the younger yet larger dog is at a far less risk than the smaller yet older dog.

I would like to take this time to thank you for reading through the points made above and look forward to hearing from you. I have attached further information including statements from veterinary, customers and other professional.

Once again thank you for your time and I look forward to hearing from you.

Yours Faithfully,



Luke Millington

Managing Director
Stay N Play Doggy Day Care
07716928281
www.staynplaydoggydaycare.co.uk
staynplaydoggydaycare@hotmail.com
FB: @staynplayddc

Dear Luke,

After discussing your concerns raised regarding the socialisation of puppies under six months within your day care not being allowed due to restrictions on your 'Animal Boarding Licence'. We are writing to show our support for your application to have this removed.


We as veterinary professionals believe that the most crucial part of a dogs learning and development would be between the ages of 12-26 weeks. During this part of a dog's life it is important to introduce and socialize them within a controlled environment.

We as veterinary professionals with many years of experience believe that it is vital for puppies to be introduced to a variety of experiences one of the main ones being other dog's of all different sizes, ages, breeds and much more. The purpose of this is to ensure the dog develops in to a confident, friendly and playful dog.

Failure to follow the above can result in more complex issues to deal with. If a puppy is not socialized nor experienced different environments from a young age this could result in a fearful/anxious adult dog or even an aggressive adult dog.

We believe that within a controlled environment like yours with the facilities to segregate and integrate if needed would be an ideal place for the socialization of puppies ensuring they turn into happy and confident adult dogs.

Yours truly,

M.J. Beck -  - VETERINARY NURSE

J Briggs -  - RVN.

S Schnapp RVN

32 Bradley Fold Cottages
Bolton
BL2 RN

Dear Luke,

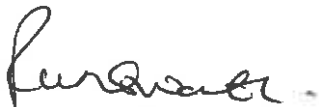
After meeting with yourself to discuss your concerns regarding your license and not being able to provide day care for puppies under six months due to the condition imposed by Bury Council. I write this letter to show my support for you to appeal this condition.

As a registered veterinary professional for just over 16 years I firmly believe believe that the most important part of a dogs learning is between 12-26 weeks. It is really important to introduce puppies into new environments and to socialize with dogs of all ages, sizes, breeds and so on.

The purpose of this is to ensure the dog develops in to a confident, friendly and playful dog. Failure to follow the above can result in more complex issues to deal with. If a puppy is not socialized nor experienced different environments from a young age this could result in a fearful/anxious adult dog or even an aggressive adult dog.

I believe that within a controlled environment like yours with the facilities to segregate and integrate if needed would be an ideal place for the socialization of puppies ensuring they turn into happy and confident adult dogs.

Yours truly,



Ruth Unsworth
RVN Cert SAN ONC HYDRO

Mrs Diane Jones
20 Westminster Avenue
Radcliffe
Manchester
3WD

Hi Luke

23 October 2016

From our previous conversation that we had with regards to the positive aspects of socialising puppies from six months and under, I was really shocked to hear that your company had restrictions on this matter. All professionals associated with the care of dogs recommend that puppies from birth to 16 weeks should receive proper socialisation, to avoid the many behavioural issues that can arise. These behavioural issues as you know have a sad but regular ending, which results in a lot of young dogs being taken to a dog shelter; as their owners can no longer cope with behavioural problems.

As you already know, puppies that are not socialised may grow up to be fearful; and fearful dogs may bite. Dogs not used to different environments and situations spend their lives being frightened when taken to unfamiliar places, which behaviours such as aggression and barking can become a serious issue depending on the environment. I now realise that I should have not been so naïve when I got my two dogs, as myself and my dogs have experienced behavioural issues. I thought that it would come naturally being a dog owner, but when it is your first time owning a dog; it can be difficult in understanding how your dog thinks. It makes me wonder if I did not receive your professional help, I may have become one of those people taking my dog to a rescue shelter in two years' time. The numbers of dogs that are going into rescue centres are on the rise too, and the majority of the time it is related to behavioural issues.

I think all puppies and their owners would both benefit from the experience of allowing their puppies to gain crucial socialisation skills, by being allowed to attend Stay n Play Doggy Day care sessions. The service you want to provide for puppies, I believe would contribute to lowering the numbers of dogs being put into rescue shelters; which is a major positive. I am hoping Luke, that the committee members you meet will take serious consideration when looking into your case, as Stay N Play Doggy Day care is providing Greater Manchester dog owner's with outstanding service that is genuinely needed and wanted.

Kind regards

Diane Jones.

24 Larch Avenue

Radcliffe

Manchester

M26 1BW

Dear Luke at Stay N Play doggy day-care

I am writing to you to ask the reason why my puppy Toby aged 4 months is not allowed to attend your day care services. I have been in touch with you in regards to this matter where you have informed me he has to be 6 months old, however I feel Toby would really benefit from socialising at your day care.

Toby attends your training session and although he has learnt a lot from this he really needs to be around other dogs learning to be social as he is easily distracted in training by the other dogs as this is the only time he is around them.

I work full time and Toby is often left on his own for hours at home and I find he is being very disruptive at home due to boredom, I would love him to attend your day-care services whilst I'm at work to help curb his boredom and learn him how to play and interact with other dogs.

I look forward to hearing from you.

Kind Regards

D.Rostron

(Danielle Rostron)

dannirostron_07@hotmail.com



International Council for Online Educational Standards

Awards this Certificate to

Luke Millington

for the successful completion of the

Dog Behavior & Training

course with International Open Academy

A handwritten signature is located in the bottom right corner of the certificate, above the official title of the Secretary.

Dr. J. Grant Ph.D., MA, BA
Secretary

Grade: _____
Date of completion: November 2016
Distinction

International Open Academy

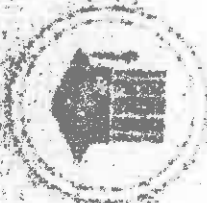
This is to Certify that

Luke Millington

has successfully completed International Open Academy's

Dog Behavior & Training Course

State of Virginia
November 2016



William J. Ferris
CEO



This is to certify that

Luke Millington

has successfully completed the

Level 3 Award in

Animal Management

achieving a Merit

7th August 2016

Academic Registrar



00319-42-303

CPD
CERTIFIED
 The CPD Certification
 Service
 Collection Mark

*The content of this course conforms to universally accepted
 Continuous Professional Development (CPD) guidelines*



This is to certify that

Luke Millington

has successfully completed the

Level 2 Award in

Animal Care

achieving a Higher Distinction

24th April 2016

A handwritten signature in black ink, appearing to read "J. Adams", positioned above a horizontal line.

Academic Registrar



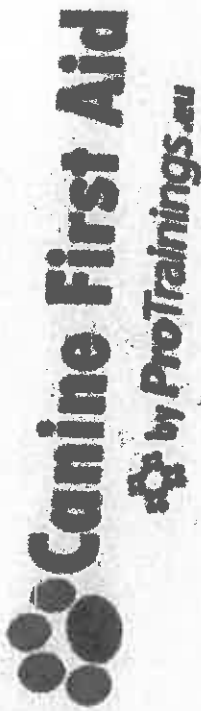
0035948 803

**CPD
CERTIFIED**

**The CPD Certification
Service**

October 2008

*The content of this course conforms to universally accepted
Continuous Professional Development (CPD) guidelines*



ProTrainings hereby certifies that
LUKE MILLINGTON
has successfully completed Canine First Aid Training

This certification includes the following objectives and is in accordance with the ProTrainings Canine First Aid curriculum

- The vet and your role in first aid
- Keeping your dog safe
- Car Accidents
- Pet Proofing your home
- Checking your dog's health
- Breathing problems and CPR
- Drowning
- Shock
- Spinal injury
- Controlling bleeding
- Ears, Paws, eye and mouth injuries
- Tail injuries
- Illnesses
- Bites and stings
- Burns and Seizures
- Choking and snake bites
- Ticks and insect stings

Date Issued: 25/08/2016 Renewal Date: 24/08/2019
Certificate Number: 147215749504395

Instructor: **COLIN SAVAGE**
Registry #: 891409

L684793

of course

This is to certify that

Luke Millington

has successfully completed the course

Animal & Pet First Aid Diploma

With Marks 60/75

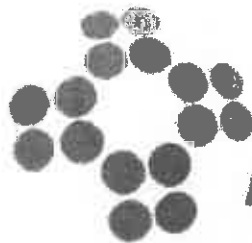
CONGRATULATIONS

22/4/2016

Date

D.K. Jones

Dr Katherine, Course
Instructor



ProTrainings.eu

The person named below has successfully completed

Canine First Aid

LUKE MILLINGTON

Course Completed On: 25 Aug 2016

**Certificate valid for 3 years
Retake this course before: 24 August 2019**

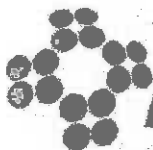
Certificate No. 147215749504385

Instructor: Colin Savage

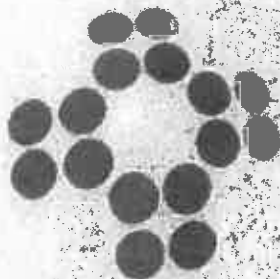
Instructor No. 891409

Signed *K. Slaght*
Director of the Training

**The Academy @ Firtree Ltd
ProTrainings Approved Centre 80715
Training Contact No. 01942677432**



ProTrainings.eu



Canine First Aid

LUKE MILLINGTON
Has successfully completed
Canine First Aid
Valid until 24 August 2019
Certificate Number 147215749504385
The Academy @ Firtree Ltd
80715
ProTrainings Contact No. 80715

Simply tear, fold and stick together

Canine First Aid

City & Guilds

Level 2 Certificate for Dog Grooming Assistants
50077405

is awarded to
Luke Millington

who attended
The Academy @ Fittes Kennels & Gattery

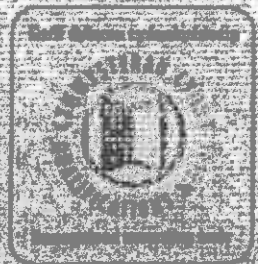
This holder has a number of formal Unit Credits by which this Award was achieved

Awarded 25 October 2016

25101677763-02/045726/BPL9278/11/07/10/193

550184111680

Registered
Ofqual
The Qualifications and Curriculum Authority



Sir John Armit, CBE FREng FCGI
Chairman
The City and Guilds of London Institute

Chris Jones
Director-General
The City and Guilds of London Institute

Awarded by



DIPLOMA

PROFESSIONAL DOG STYLIST

**CERTIFICATE IN
CANINE GROOMING STYLING AND
ADVANCED TECHNIQUE
IS AWARDED TO**

LUKE MILLINGTON

**THE HOLDER HAS SUCCESSFULLY COMPLETED A NUMBER OF
FORMAL CREDITS BY WHICH THIS AWARD WAS ACHIEVED**

CERTIFICATE 121507

AWARDED 06.08.2016

A. Bryan

**Amanda Bryan
Head of Centre**





This diploma is to certify that

LUKE MILLINGTON.

Has undertaken the above organisation's On-Line Pet Dog Training course and has passed the examination required.

"BRONZE LEVEL INSTRUCTORS COURSE"

Signature, Jenni Watson.

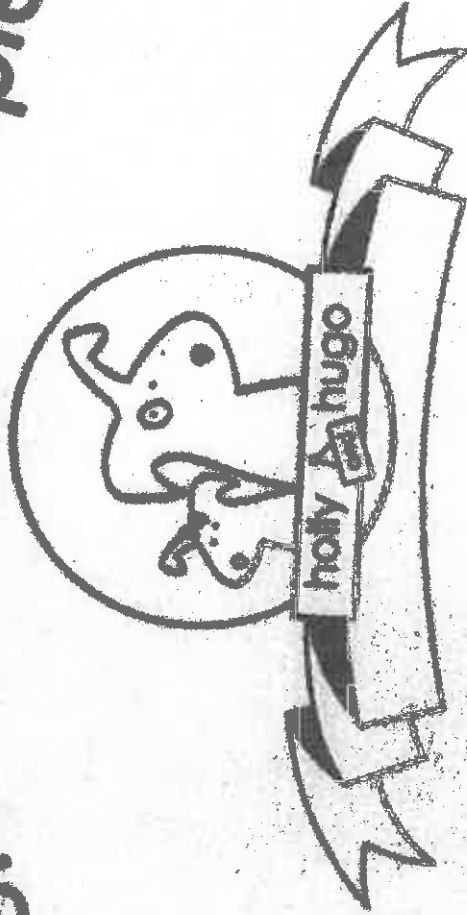
J. Watson

Date

25.2016



Certificate of Completion



This is to certify that

Jason Morgan

has successfully completed Holly and Hugo

Animal Psychology

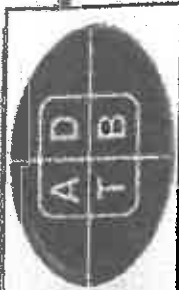
Given of Award August 2016



Darren Taylor
CEO



Academy of Dog Training &
Behaviour
Founded 2001.



This diploma is to certify that

JASON MORGAN.

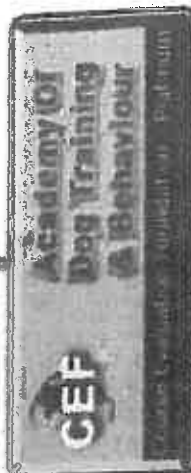
**Has undertaken the above organisation's On-Line Pet Dog
Training course and has passed the examination required.**

"BRONZE LEVEL INSTRUCTORS COURSE"

J. Watson
Signature: Jenni Watson

30.5.2016

Date





International Council for Online Educational Standards

Awards this Certificate to

Jason Morgan

for the successful completion of the

Animal Psychology

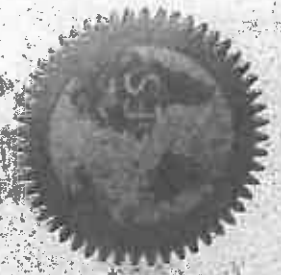
course with Holly and Hugo

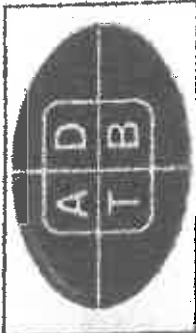
Distinction
August-2016
100-35977

Grade
Date of completion
Certificate Number



Dr. J. Garani Ph.D., M.A., Ed.S.
Secretary
ICCES Advisory Board





*Academy of Dog Training & Behaviour.
founded 2001.*

This diploma is to certify that

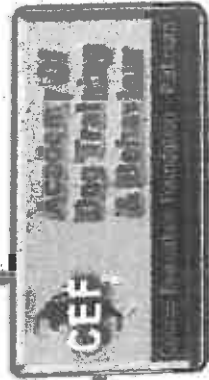
JASON MORGAN.

**Has undertaken the above organisation's On-Line Pet Dog
Training course and passed the examination required.**

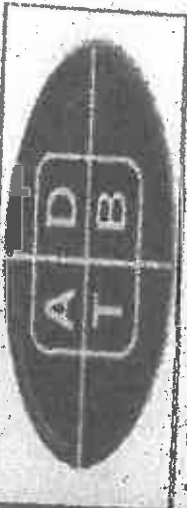
"UNDERSTANDING WHAT MAKES DOGS TICK"

J. Watson
Signature: *J. Watson*

6.6.2016
Date



Academy of Dog Training & Behaviour
Founded 2001



Leading the field in companion dog training

This diploma is to certify that

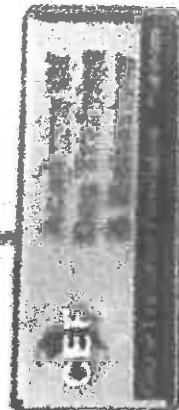
ELLIE GARNER.

Has undertaken the above organisation's On-Line Pet Dog Training course and has passed the examination required.

"SETTING UP A SUCCESSFUL TRAINING CLASS"

Sandra Jean Watson
Sandra Jean Watson

7 9 2018
Date





Pearson
BTEC Level 2
Diploma

In ANIMAL CARE (QCF)

WITH GRADE MERIT

is awarded to

CHARLOTTE LUCY RICHARDS

who has completed an approved programme at

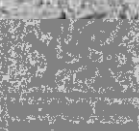
BURY COLLEGE MILLENNIUM CENTRE

AWARDED : JULY 2015

THIS DOCUMENT CONSISTS OF MORE THAN ONE PAGE

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David OSB
Responsible Officer
Pearson Education



PEARSON
045647 0 310

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